

# **Domestic Field Service Technicians**

## **Miele**

**Starting package from £29,000 - £32,000**

Dear Candidate

Many thanks for your interest in joining us as part of our Field Service Team. Please find below some information regarding Miele and the role which will help you decide whether a career at Miele is right for you.

### **The Company**

Miele is a family run, innovative, market leader for high quality domestic and built in appliances as well as machines for the professional arena. As winners of the 2014 D&G awards for total excellence and quality, we take immense pride, not only in the quality of our appliances but all aspects of customer service and we are looking for Technicians that are as good as we are! We currently have a team of 115 domestic and professional technicians across the UK and are growing every year. The Head office is based in Abingdon, 5 miles south of Oxford. We employ approximately 400 people in the UK.

### **The role**

Field based, you will service and repair a range of appliances within our customers' premises. This includes a fully equipped air con van, laptop, smart phone, uniform and dedicated service team backup. We offer an on going comprehensive training programme combined with a structured career path.

### **Skills required**

You will have excellent communication and customer service skills alongside relevant experience and a recognised electrical/electronic qualification. You will also hold a full valid driving licence. You will be a true ambassador of the brand and with your technical competence and ability will uphold Miele's high standards and reputation.

## **Salary and package**

## **How to Apply/ Contact details**

We have approximately three recruitment intakes that are staggered through the year. Please send your CV to the e-mail addresses below or look on the careers website at Miele to see when we are recruiting next.