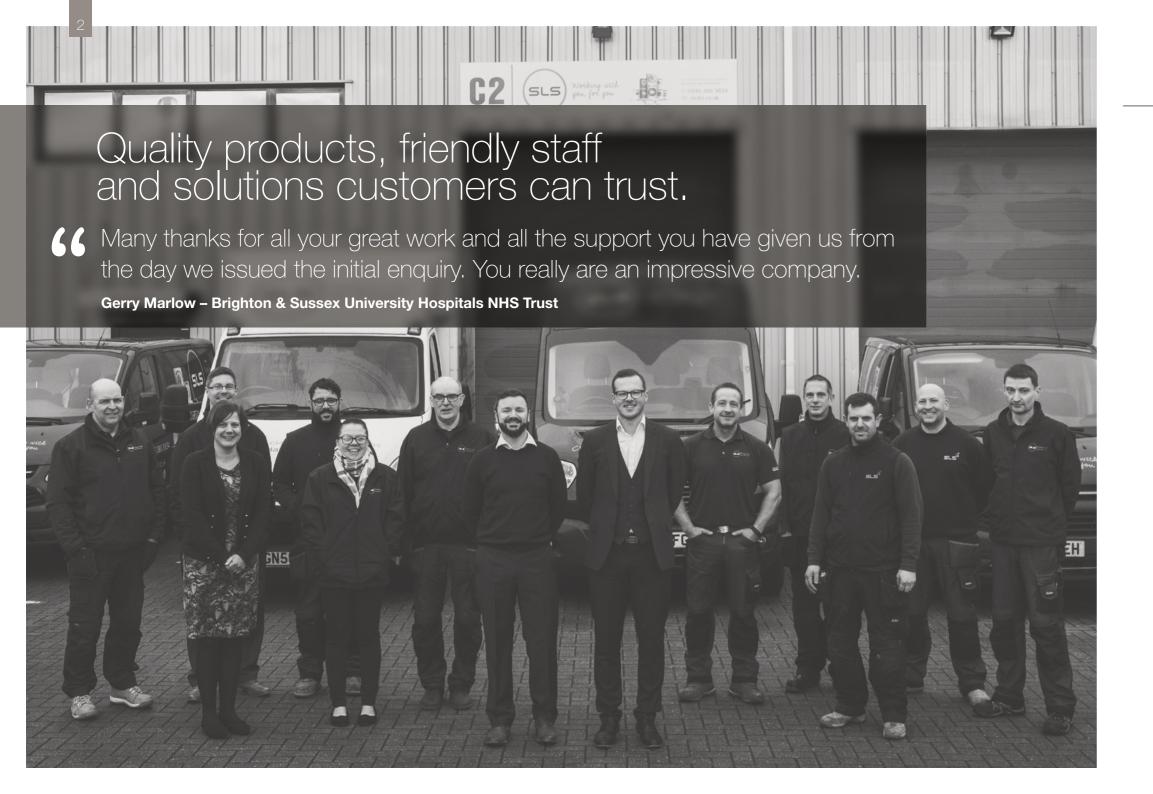
Miele

Miele Professional Laundry & Dishwashing Product Range





About Solent Laundry Solutions

Solent Laundry Solutions is a specialist commercial laundry and dishwashing equipment supplier, with hands on industry experience.

The company was established in 2011 and has grown considerably since that date, developing a strong reputation for quality during this time.

The company place an enormous value on the retention of skills within the organisation and investment in quality extends to their accreditations, being a GasSafe registered company and are also SMAS and SafeContractor approved.

Solent Laundry Solutions offer complete installation and after sales service support from their directly employed team of engineers.

The company welcomes the opportunity to talk to you about vour business needs and will always provide an honest response and work to the very best of their ability to meet your expectations.

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Solent Laundry Solutions offer complete installation and after sales service support from their team of engineers.





The company has a simple five point pledge:

- Listen to the customer
- Offer clear. honest advice and recommendations
- Illustrate best value in-line with the customer's expectation
- Promote industry leading solutions
- Support the customer with great service and after-sales care











References

King Edward's

caused by other machines,

Client: Posh Wash



Posh Wash edges out the competition with Miele Professional

Posh Wash is a 20 year-old, familyrun laundrette in Cheriton, Kent, close to the coastal town of Folkestone. The business prides itself on friendly, professional service and the ability to provide the highest standards of laundry to its customers.

The materials that go through Posh Wash's machines are varied everything from 'every day' clothing and duvets to larger items such as horse rugs. On that basis, equipment that it installs on its premises needs to be high quality, with the capability to wash and dry different articles quickly, efficiently and cost-effectively.

Owner of Posh Wash, Karon Devlin, wants it to be the leading laundry company in the area, with a reputation and menu of services that others just can't compete with. This ambition led her to discover the pioneering Miele Professional WetCare system.

Karon was already familiar with the Miele brand, having used its appliances at her home, but found that, in particular, WetCare was able to unlock new opportunities for her business. The system is not offered by other local laundrettes, meaning that Posh Wash is uniquely placed to handle items such as sheepskin boots for people who live close by.

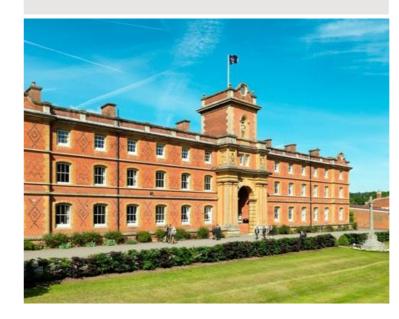
Karon had previously bought a Miele Professional rotary iron from her local dealer, SLS, and contacted them again about WetCare. SLS installed a WetCare machine at Posh Wash, which Karon is leasing over a five-year period, and the business also now has a Miele Professional washer-extractor and four Miele Professional dryers.

Throughout the whole Miele experience, Karon was impressed with the service and equipment provided. She said: "I'm delighted with the WetCare machine. The whole process from survey to installation was simple and pain-free, and SLS provided excellent advice throughout."

66 As a busy laundrette in a competitive market, it is important that we provide the best and most innovative cleaning technology for our customers. Being the only WetCare provider in the area means that our offering as a business has widened and we've attracted even more customers. This has been one of our best ever decisions.

Karon Devlin, Owner of Posh Wash

Client: King Edwards School



I would highly recommend Miele Professional to other businesses. In my opinion they are a great investment and perform excellently. I look forward to many years as a satisfied Miele Professional customer.

Karine Butcher. **Laundry Manager, King Edwards School**

King Edward's School Witley is an independent boarding and day school for boys and girls aged 11-18 numbering in the region of 400 pupils.

Karine Butcher, Laundry Manager at the school first came into contact with Miele Professional products through James Holmes at Solent Laundry Solutions (SLS). As her previous non-Miele machines had broken down irreparably after only six years service, Karine's primary concern was durability when investing in new equipment.

Having been extremely disappointed with her previous purchase, Karine was impressed by SLS' proposal to install Miele Professional machines, as the brand is renowned for its reliability Karine was extremely impressed by her experience with the Miele service and installation, commenting that "the installation was a smooth and straightforward process from start to finish. SLS were extremely helpful in explaining the workings of our new Miele machines, providing extensive training and support. They even returned to our Laundry the following week to ensure we had the

right programmes customised to our needs. SLS were quick to reassure us that if we ever had any problems with the machines, they were only a phone call away. I would highly recommend SLS to other potential clients as I found them to be extremely helpful and professional on all levels."

King Edward's School had three models of Miele Professional washing machines installed on site to meet their laundry requirements; the 8kg PW 6080, the 20kg PW 6207 and the 32kg PW 6321. Once the new Miele Professional machines were installed, Karine immediately noticed the positive impact that they were having on the laundry processes at the school.

The first standout difference she observed was the significantly reduced water and product consumption of the cycles, due to the automated settings. Karine also commented that 'the honeycombed drums eradicate the usual pitting

enhancing the finish of the wash and resulting in more care for the fabric. The spin cycle is also excellent and the machines have a much higher productivity than I have ever experienced before.' Working in the laundry all day, Karine was particularly impressed to have tranquillity restored, remarking that 'the reduction in noise is also hugely appreciated!' Karine is so impressed with her Miele Professional products, she has labelled them the 'Rolls Royce' of washing machines. Karine and the rest of the laundry operators at King Edward's School now feel secure in knowing that they have invested in quality products that will not only provide longevity but also perform economically. They have found the machines to be extremely easy to operate and very smart looking. Having had such a positive experience with SLS and the Miele Professional brand, they are no longer concerned about breakdowns.

Products installed:



000 X4 PW 6080



PW 6207





Partnered with Miele

What does a Miele Approved Partner mean?

In 2001, Miele established the Miele Professional Partnership – choosing to sell laundry and dishwashing products to customers through a network of approved Partners. The reasons for this are to provide the customer with a fast, local solution.

Solent Laundry Solutions is an approved Partner, meaning that they undergo Miele product and service training and they are able to sell, install, commission and service any Miele Professional product.

What are the benefits to

Solent Laundry Solutions customers?

By Miele selling in this way, our customers are able to buy the quality of Miele products, with the reassurance that they will receive the personal support and knowledge from Solent Laundry Solutions.

Miele

This is to certify that



is an

Approved Miele Sales & Service Partner

Authorised by Sam Bailey





08-13 **Washe**i

LITTLE G

14

er-Extractors		Tumble Dryers Iron		Ironers
GIANTS	10	LITTLE GIANTS	16	ROTARY
Vario Vario		PT 5135 C PT 5137 WP PT 7135 C Vario		HM 16-80 HM 16-83 FLATWORK
Mopstar 60	11	PT 7136 Vario PT 7137 WP		PM 1210 PM 1214
Vario		8-10 KG	17	PM 1217
9 Vario Vario		PT 7186 Vario PT 8203 WP		PM 1318 PM 1418
3	12	10-13 KG	17	PM 1421
Mopstar 130		PT 8253 PT 8257 PT 8257 WP		PM 1621 PM 1625 PM 1630
		12-15 KG	17	PM 1635
		PT 8301 PT 8303		PM 1825 PM 1830
		13-16 KG	18	PM 1835
R WASHERS	13	PT 8333 PT 8337 PT 8337 WP		
		16-20 KG	18	

20-25 KG

32-40 KG

0 25

26-30





Washer-Extractors

Miele Professional's laundry technology guarantees hygienically clean laundry.

Patented Honeycomb Drum

Ensures the gentle care of fabrics combined with first-class cleaning and drying performance.

Award winning Environmental Technology

All Miele Professional washing machines have recently been approved for inclusion on the Water Technology List for improved water efficiency.

Highest G-Force

A G-Force of up to 526 occurs during extraction, reducing drying times, energy costs and extending the life of the garment.

Large range of capacities catering for a wide market

- 5.5 to 32 kg drum volumes for washer-extractors
- Specially designed machines for washing mops and cloths
- Barrier machines for care homes and hospitals

WRAS Approved

Washing machines are compliant with machinery guidelines and WRAS approved for reassurance.

Barrier Washers

Miele Professional barrier machines offer optimum physical separation between unclean and clean sides in care homes and hospitals. preventing contamination of laundry.

LITTLE GIANTS

PW 5062 PW 6055 Vario PW 6065 Vario PW 5064 Mopstar 60

8-10 KG

PW 6080 Vario PWT 6089 Vario PW 5105 Vario

11-32 KG

PW 811 PW 413 PW 413 Mopstar 130 PW 814

PW 418 PW 818 PW 6241 PW 6321

BARRIER WASHERS

PW 6163 PW 6243 PW 6323

Control Panels

The variety of Miele interface controls for our products are all designed to be easy to use and ensure maximum efficiency during the cleaning cycle.







Profitronic L Vario:

left display to enable the user to manage their time efficiently. Wide range of standard programme ll as a number of special programmes such as table linen, pillows and outerwear and reproofin eature of four short cut keys for most popular programmes on the Plus version.

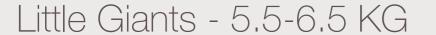
Profitronic M:

unction selector and user navigation scree n. 199 programme slots. ctor or 6 short cut buttons. Freely programmable programme

Profitronic D:

Profitronic D controls provide programmes catering for the entire spectrum of laundry care requirements. A text display and 6 direct-access buttons facilitate ease of use and fast programme selection. The most frequently used programmes are assigned to buttons 1-6 and are ac of a single button. Further programmes are accessed by pressing and holding bu parameters such as temperature and spin speed can be selected manually before the start of eac programme. Similarly, current load sizes can be entered to reduce water, energy and de consumption accordingly.

WASHER-EXTRACTORS









8-10 KG Washer-Extractors







Product Code



PW 5062









PW 6080 Vario

Communication

module slot



Capacity (kg)	
Dimensions: H/W/D (mm)	
Net Weight (kg)	
Heating	
Controls	
Spin Speed (rpm)	
G Factor	
Residual Moisture (%)	
Drainage	
Electric Requirements: 230V	
400\/	

Other Comments

(kg)	6.5
mm)	850/595/725
(kg)	109
ating	Electric
trols	Profiline B Plus
rpm)	1400
ctor	526
e (%)	49
nage	Drain Pump
30V	•

Drain Pump or Dump Valve Drain Pump Drain Pump Stackable Stackable Stackable Available in white or stainless steel* *Drain pump only

PW 6055 Vario

850/595/725

Profitronic L Vario

Electric

1400



850/595/725 Electric Profiline MOP 1400 Dump Valve Stackable Special Programmes for mop head washing

8	8
1020/700/727	1920/692/763
140	240
Electric	Electric
Profitronic L Vario	Profitronic L Var
1300	1300
520	520
49	49
Drain Pump or Dump Valve	Drain Pump
•	•
•	•

Communication

module slot

PWT 6089 Vario

Washer - PWT 6089

Communication module slot

Dryer - PT 7189

Profitronic L Vario

1920/692/763

Electric

1100 Drain Pump or Dump Valve

Communication module slot

PW 5105 Vario

1020/700/827

Profitronic L Vario

Electric

WASHER-EXTRACTORS





Product Code





11-32 KG Washer-Extractors



PW 413 Mopstar 130 PW 814









PW 6321



PW 6163



16-32 KG Barrier Washer-Extractors



PW 6323

Capacity (kg)	
Dimensions: H/W/D (mm)	
Net Weight (kg)	
Heating	
Controls	
Spin Speed (rpm)	
G Factor	
Residual Moisture (%)	
Drainage	
Electric Requirements: 230V	
400V	

Other Comments

PW 811	PW 413	
11-12	13-14	
1352/799/940 (827*)	1352/799/1010 (89	
257	266	
Electric or steam	Electric	
Profitronic M	Profitronic D	
1150	1025	
460	360	
45	50	
Dump Valve	Dump Valve	
-	-	
•	•	

Communication module slot

* Depth by removing panels

and protruding parts

Communication module slot

* Depth by removing panels

and protruding parts

Data shown is for the

electric versions

13-14 897*) 1352/799/1010 (897*) 266 Electric Profitronic D Mop 360 >25

> Special programmes for mop head washing

* Depth by removing panels and protruding parts

1452/924/850 (757*) 324 Electric or steam Profitronic M 1075 Dump Valve

14-16

Communication module slot Communication module slot Data shown is for the electric versions

PW 418 PW 818 18-20 18-20 1452/924/950 (857*) 1452/924/950 (857*) 379 Electric or steam Electric Profitronic D Profitronic M 1075 950 Dump Valve Dump Valve

> Communication module slot Data shown is for the electric versions

> > * Depth by removing panels and protruding parts

W 6241
1
640/1085/1265
40
ectric, Gas or Steam
rofitronic M
100
12
3
ump Valve

Data shown is for the electric versions

1718/1605/1070 1640/1085/1272 1718/1153/1070 1718/1384/1070 Electric, Gas or Steam Electric, Steam or Dual Electric, Steam or Dual Electric, Steam or Dual Profitronic M Profitronic M Profitronic M Profitronic M 1025 975 360 400 50 50 Dump Valve Dump Valve Dump Valve Dump Valve

PW 6243

Data shown is for the electric versions

* Depth by removing panels and protruding parts

* Depth by removing panels and protruding parts

Tumble Dryers

Miele Professional's laundry technology guarantees hygienically clean laundry.

Patented Honeycomb Drum

Ensures the gentle care of fabrics combined with first-class cleaning and drying performance.

Residual Moisture Control Dryers

Accurate sensors that measure moisture in the garments to reduce drying times and lower energy costs.

Award winning Environmental Technology

New and innovative Heat Pump dryers and H₂O dryers reduce energy costs by over 50%.

Highest G-Force

A G-Force of up to 526 occurs during extraction, reducing drying times, energy costs and extending the life of the garment.

Large range of capacities catering for a wide market

A capacity range of 6.5 to 40 kg drum volumes for our dryers meets the needs of businesses large and small.

H₂O Dryers

The H₂O dryer can be put to use wherever water is heated. This can take the form of an on-site cogeneration plant, district heating or alternative sources of energy where hot water is a by-product.



Little Giants - 6.5KG TUMBLE DRYERS







8-10 KG COMPLIANT WITH MACHINERY GUIDELINE SUDDELINE SUD



COMPLIANT WITH MACHINERY GUIDELINE SURGEORE STATE OF THE PARTY OF THE









Stackable

Heat Pump model









PT 7186 Vario

1020/700/763

Electric, Gas

Profitronic L Vario



PT 8203 WP

1800/711/1075

Profitronic B Plus







Product Code
Capacity (kg)
Dimensions: H/W/D (mm)
Net Weight (kg)
Heating
Controls
Electric Requirements: 230V
400V

()thor('ommonte	Other Comments

ode	PI
' (kg)	6.5
mm)	850
: (kg)	60
ating	Elec
trols	Pro
230V	•
100V	-

Stackable

Condenser model

PT 5135 C	PT 5137 WP	PT 7135 C Vario	PT 7136 Vario	PT 7137 WP
6.5	6.5	6.5	6.5	6.5
850/595/710	850/595/727	850/595/710	850/595/710	850/595/727
60	77	61	58	77 (79 stainless steel)
Electric	Electric	Electric	Electric	Electric
Profiline L	Profiline L	Profitronic L Vario	Profitronic L Vario	Profitronic L Vario
•	•	•	•	•
-	-	-	•	-
Available in white	Available in white	Available in white or stainless steel	Available in white or stainless steel	Available in white or stainless

Stackable

Condenser model

	-
vailable in white or stainless steel	Availabl
tackable	Stackat
ented model	Heat Pu

Availab	ole in white or stainless steel
Stacka	able
Heat F	Pump model

Vented model Available in blue or stainless steel

Heat Pump integrated

8-10*

202

Electric

*1:25 - 1:20kg

PT 8253	PT 8257*
10-13	10-13
1400/906/852	1400/906/852
149	149
Electric or Gas	Electric or Gas
Profitronic B Plus	Profitronic M
• (Gas)	• (Gas)
• (Electric)	• (Electric)
Communication	Communication

module slot Blue Vented

Communication module slot Blue (Gas only)/ Stainless Steel Vented

Heat-Pump unit dimensions (H/W/D):1370/906/433 * 1:25 - 1:20kg

8257 WP	PT 8301	PT 8303
·13*	12-15	12-15
00/906/1218	1800/711/1089	1800/711/1089
3	139(EL) /145(G)	139(EL) /145(G)
ctric	Electric or Gas	Electric or Gas
fitronic M	Profitronic B	Profitronic B Plus

Vented model Vented model COP models available

*Image shown

TUMBLE DRYERS



20-25 KG



COMPLIANT WITH MACHINERY GUIDELINE SOURCES SOU







13-16 KG



COMPLIANT WITH MACHINERY GUIDELINE SOURCES TO KG





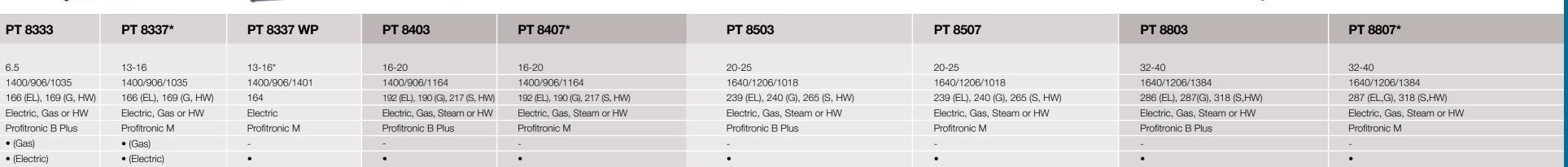












Other Comments

Product Code

Dimensions: H/W/D (mm)

Electric Requirements: 230V

Capacity (kg)

Heating

Controls

400V

Net Weight (kg)

Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

*Image shown

Heat-Pump unit dimensions (H/W/D):1370/906/433

* 1:25 - 1:20kg

Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

*Image shown

HW (Hot Water) version for H₂O model

Communication module slot HW (Hot Water) version for H₂O model

Communication module slot HW (Hot Water) version for H₂O model Communication module slot HW (Hot Water) version for H₂O model

*Image shown

Commercial Ironers

Smooth, crease-free finish

Optimum laundry finish

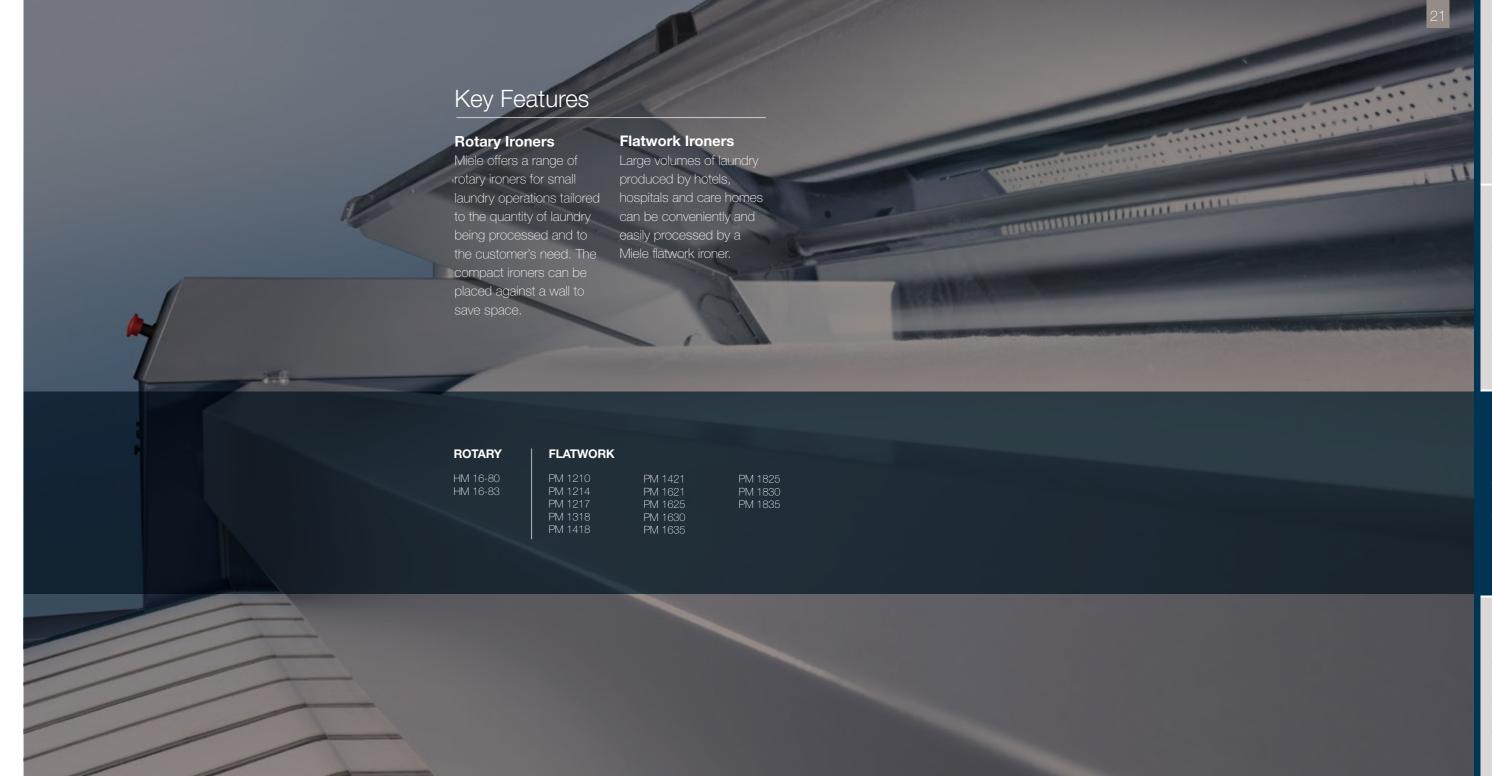
Miele rotary ironers are just the machines for a perfect finish on workwear and table linen: simple, fast and economical. In hotels and restaurants, perfectly laundered textiles help keep up appearances. Alongside guaranteeing a perfect finish, rotary ironers are above all simple and safe to use. Roller speed is infinitely selected temperatures and roller speeds are all selectable using a rotary selector. Roller rotation can be stopped at any time by pressing the footswitch. The ARAMID cloth and the aluminium trough ensure efficient results.

The patented automatic finger guard stops the roller in its tracks and retracts the heater plate in the event that anything enters the gap between the roller and the trough. During power failures, the heater plate can be released easily to remove trapped items.

High Performance

Our high-performance flatwork ironers are able to process more than 200 kg of laundry per hour, equating to more than a tonne of laundry per day. These large ironers can be controlled and monitored from their central display, making them safe and easy to use. Contact pressure, and can be saved with password protected user levels. The display also shows cleaning and waxing reminders when due.

Model designations PM 16 and PM 18 are available with electric, gas and steam heating and the touch display shows all the machine parameters at a single glance, allowing the ironer to adapt fast to everyday working conditions.























Product Code
Roller diameter (mm)
Roller width (mm)
Heater plate
Throughput according to DIN 11902 (kg/h):
Residual moisture 15%
Residual moisture 20%
Residual moisture 25%
Electric Requirements: 230V
400V
External dimensions H/W/D (mm)

Other Comments

mm)	1
mm)	3
olate	Е
kg/h):	
15%	
20%	-
25%	
230V	•
100V	-
mm)	(

Return Feed

HM 16-80	HM 16-83	PM 1210	PM 1214	PM 1217	PM 1318	PM 1418
160	160	210	210	250	300	365
830	830	1000	1400	1660	1750	1750
Electric	Electric	Electric	Electric	Electric	Electric or Gas	Electric or Gas
		30				
13	15					
			33	60	75(EL)/53.7 (G)	90
•	•	•	-	-	-	•
-	-	•	•	•	•	
959/985/380	960/1050/380	1032/1579/476	1032/1979/650	1110/2238/650	1318/2576/1150	1318/2576/1150
Folding frame Steam Facility	Return Feed	Return Feed	Return Feed	Return Feed and Through Feed	Through feed (option of return feed module for existing machines) Return feed (new machines, electric model only)	Through feed (option of return feed module for existing machines) Return feed (new machines, electric model only)

IRONERS

Flatwork Ironers



Product Code







Roller diameter (mm)
Roller width (mm)
Heater plate
Throughput according to DIN 11902 (kg/h):
Residual moisture 25%
Electric Requirements: 230V
400V

ner Comments	Through feed (option of return feed module for existing mac
	Return feed (new machines, electric model only)

PM 1421	PM 1621	PM 1625	PM 1630	PM 1635	PM 1825	PM 1830	PM 1835
365	585	585	585	585	790	790	790
2040	2100	2500	3000	3500	2500	3000	3500
Electric or Gas	Electric or Gas	Electric, Gas or Steam	Electric, Gas or Steam	Electric, Gas or Steam	Electric, Gas, Steam	Electric, Gas or Steam	Gas or Steam
96(EL)/70 (G)	115 (E/G)	130(EL,G)/135(S)	145(EL,G)/165(S)	160(EL,G)/190(S)	165 (EL,G,S)	200 (EL,G,S)	235 (G/S)
-	-	-	-	-	-	-	-
•	•	•	•	•	•	•	•
1318/2866/1150	1970/3290/1840	1970/3690/1840	1970/4190/1840	1970/4690/1840	1970/3690/2044	1970/4190/2044	1970/4690/2044

Dishwashers

Miele Professional's range of commercial dishwashers meet the needs of the most stringent commercial and care environments

Efficient

Extremely short programme cycles capable of completing full freshwater wash cycles in as little as 5 minutes.

Environmentally friendly

Intelligent programmes can be customised to optimise energy and water consumption.

High performance

Miele's unique freshwater system operates with fresh water in every cleaning cycle achieving high hygienic standards and low energy usage. Hygienic cleanliness is achieved with high rinse temperatures in excess of 80 degrees.

Dependable

All machines are compliant with machinery guidelines and the freshwater dishwashers are WRAS approved for reassurance.

Recommended

Our dishwashers are recommended by Riedel as the perfect machines to wash their delicate glassware.

Key Features

Profiline:

dishwashers have

short cycle times,

performance and

making them perfect

showrooms and ever

Professional:

SPEED

The **PG 8055 SPEED** and PG 8056 SPEEDPlus

are the fastest commercial dishwashers using the fresh water circulation system and are ideal for hotels, restaurants, clubs and schools. With its shortest wash cycle of just the fresh water circulation 5 minutes it can wash up to system are unique to Miele 456 plates an hour.

BRILLIANT

need to polish glassware a RO water system. This feature combined with Professional.

The PG 8058 BRILLIANT

making and nursery

HYGIENE

PG 8059 HYGIENE

its uncompromisina exception hospitals, nursing homes

Tank:



UNIVERSALcompact

Miele Professional Tank system dishwashers have fast cycle times with a maximum theoretical throughput of up to 3234 glasses or 1296 plates per hour, making them perfect for the demands placed on hotels, restaurants, pubs and bars.

PROFILINE

PG 8080 PG 8080 U PG 8081 i PG 8082 SCi PG 8083 SCVi

PROFESSIONAL

PG 8055 - Speed PG 8056 - Speed Plus PG 8058 - Brilliant

PG 8059 - Hygiene

TANK

PG 8164 - BrilliantCompact PG 8165 - UniversalCompact

PG 8166 - Universal PG 8172 - Performance

UNIVERSAL



Professional Dishwashers







ProfiLine Dishwashers

Auto Open









PG 8056

835/600/600

6 at 55°C

70°C

Easy Open

Freestanding unit







HYGIENE









PG 8083 SCVi

Auto Open



PG 8055

835/600/600

Freestanding unit

Freshwater system

70°C

Easy Open



Product Code

DISHWASHERS

Dimensions: H/W/D (mm) Net Weight (kg)

Dishwashing system	
Shortest programme cycle (mins)	
Plate capacity (plates/h)	
Dishwashing programmes	
Final rinse temperature	
Door lock	



75°C

Auto Open

PG 8080



Auto Open

PG 8080 U	PG 8081 i	PG 8082 SCi
805/598/570	805/598/570	845/598/570
54	55	56
Built under unit without lid	Integrated unit	Integrated unit
Freshwater system	Freshwater system	Freshwater system
18 (32A model)	18	19

805/598/570	805/598/570	845/598/570	845/598/570
54	55	56	56
Built under unit without lid	Integrated unit	Integrated unit	Fully integrated
Freshwater system	Freshwater system	Freshwater system	Freshwater system
18 (32A model)	18	19	19
13	13	14	14
9	9	9	9
75°C	75°C	75°C	75°C

Auto Open

....

DISHWASHERS



Product Code

Dimensions: H/W/D (mm) Dishwashing system Shortest programme cycle (secs) Baskets/hr

Dishwashing programmes

Tank Dishwashers

UNIVERSALcompact

PG 8165

Tank system

725(760)/600/617

Freestanding/built under

3234 glasses or 882 plates

3 + 4 additional programmes

BRILLIANTcompact

PG 8164

Tank system

725(760)/460/617

Freestanding/built under

1600 glasses or 600 plates

3 + 4 additional programmes













3 + 4 additional programmes



3 + additional programmes

PERFORMANCE

_ Miele History & Innovation

Innovation has been at the heart of Miele's success for over 100 years

From the first fully automatic washing machine to the latest energy and water saving technology, we lead the way. When you buy a Miele machine you benefit from innovative, intelligent solutions that deliver reliable results.

Our drive to innovate is independently recognized too we've won awards for everything from design through to the way we apply technology. When we design a new machine we think about how we can make it better - the details we can change to improve performance, increase efficiency and deliver the best results.

Innovation doesn't end with our products either - we're always looking at ways to improve the service we give to our customers, listening to you and being responsive to ensure that we're delivering the products you need.





SLS has a team of expert engineers to support customers on a typically same day/next day service.

The range of services can be tailored to suit your exact requirements and can include the following:

- Reactive maintenance upon request.
 An SLS technician will attend your laundry and provide maintenance support to your Miele appliances.
- Planned maintenance and safety checks. Annual maintenance checks designed to extend the effective, safe, and efficient life of your equipment.
- Contracted maintenance support packages. Tailored packages to enable you to fix your service costs and therefore the associated service charges apportioned to your residents.

- Natural gas, LPG Gas, and steam appliance accredited. This includes gas safety certification.
- Support technicians who are Miele accredited and trained to the highest standards and provided with the latest diagnostic tools to ensure a fast, accurate and effective fault diagnosis.
- Spare parts are carried as van stock to increase the potential for first time fix solutions.



Sustainable, cost effective performance

Because you don't want to worry about the impact of rising energy prices, we have developed all of our products to lead the market for energy and water efficiency. At the heart of all our product design is sustainable, cost-effective performance that achieves optimum results.

Our machines last longer too, so you will replace them less often, minimising environmental impact and disposal costs. When a product does come to the end of its life, most of it is easily recyclable - so from start to finish we are ensuring maximum sustainability.

Our machines offer many characteristics which significantly contribute to sustainability: low consumption (of energy, water and chemical substances), a high proportion of recyclable materials and secondary raw materials and environmentally friendly procedures.

In addition, all European company locations are certified to ISO 9001, ISO14001, OHSAS 18001 and SA 8000 standards.

ower CO₂ emissions

2,860,000

Wh energy saving per year at our new office in Gütersloh

2004

Miele has been a membe of the UN Global Compac an initiative promoting sustainability in businesse Our machines last longer, so you will replace them less often, minimising environmental impact and disposal costs.





Design & Performance _

Miele's global reputation for reliability is no accident.

All our products undergo meticulous testing to simulate over ten years of continuous and

At Miele we are renowned for the build quality of our range and we rigorously endurance test all of our products during their development. When we say rigorously we really do mean it, for example our laundry products are tested to run for up to 30,000 hours - that is a lot of clean sheets, towels or mop heads.

Every product we manufacture goes through an endof-line test too, before passing quality control; we pay attention to the details so that you don't have to.

We are committed to our products, response times, deliveries and installs being correct first time. All of this means machines that deliver outstanding reliability, long product lifecycles and low running costs. An investment in Miele results in long-term cost savings and peace of mind.

Miele Professional. Immer Besser

Miele Quality Pledges



Our washing machines are tested to

that's the equivalent of 8 cycles a day, 7 days a week for over 10 years



The doors on our dishwashers are opened and closed



The on/off switch on our washing machines and tumble dryers is tested to operate



The doors on our washing machines are opened, closed, locked and unlocked



Our tumble dryers are tested to



The detergent dispenser flap on our washing machines is opened and closed



All our PM range **ironers** are tested to operate for up to



Our dishwashers are tested to



The fluff flap on our tumble dryers is opened and closed



All our tumble dryers' central bearing and support rollers operate for more than

Miele



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