

Miele Professional Laundry & Dishwashing **Product Range**



About Miele Professional

Our guiding principle is the highest quality -Immer Besser our common goal.

We are the only manufacturer to test our products for a service life of up to 30,000 cycles. Whether it's analytically pure laboratory they in turn can offer their customers the best glassware or a daily supply of freshly washed laundry for guests, our guiding principle has

driven us for more than 115 years to develop the best solutions for our customers, so that

Quality you can rely on.

German engineering means that we go into every detail and make every effort to make even the smallest of improvements. The result is a range of the very highest quality commercial laundry and dishwashing machines, with reliability and performance that our competitors fail to match.

Miele Professional efficiency

Efficient engineering means the greatest value and long term benefits for our customers: long service life, low consumption of water and energy, quick and reliable work processes and dependable, durable technology.

If you consider the costs over the whole service life, you will see how economically you can every day. run a Miele.

Professional performance

Whatever demands made on a Miele, the powerful performance and durability never fails to impress.

Tested to last over ten years of daily commercial use, our customers can concentrate on their business, confident that our machines will deliver consistent, top quality results



Come see for yourself

Book yourself in for a test Contact wash and see the quality, of our machines in person. appointment today.

professional.info@miele.co.uk efficiency and performance to arrange your one to one

An investment in Miele results in long-term cost savings and peace of mind.

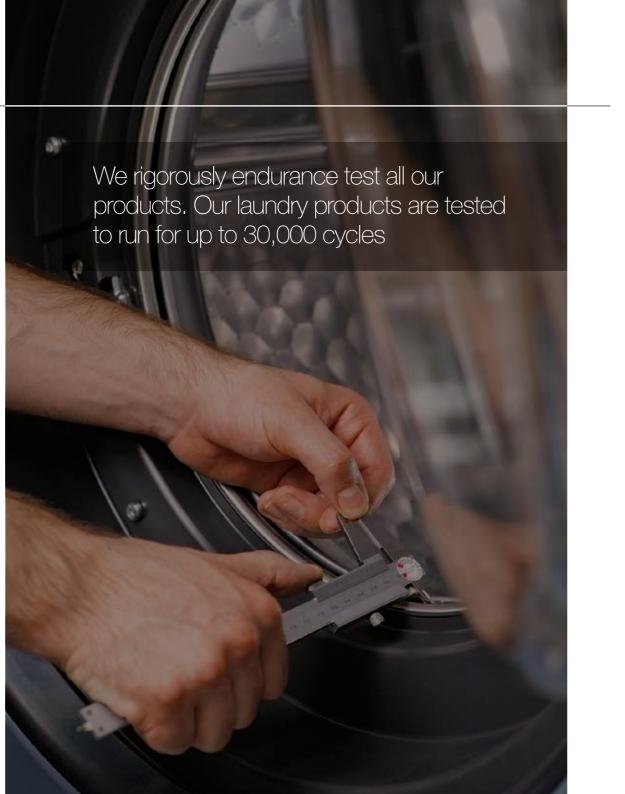
We know that when you are running a business you do not want to have to worry about your washing machine breaking down, or your dishwasher not delivering spotless results - that is why the quality and reliability of our products is so important to us.

At Miele we are renowned for the build quality of our range and we rigorously endurance test all of our products during their development. When we say rigorously we really do mean it, for example our laundry products are tested to run for up to 30,000 cycles

- that is a lot of clean sheets, towels or mop heads. Every product we manufacture goes through an endof-line test too, before passing quality control; we pay attention to the details so that you don't have to.

We are committed to our products, response times, deliveries and installs being correct first time. All of this means machines that deliver outstanding reliability, long product lifecycles and low running costs. An investment in Miele results in long-term cost savings and peace of mind.





Simple to use

Whoever is operating your machine, with Miele you will always get the best results, thanks to user interfaces which are set up to be simple to use and to meet individual customer needs.

We'll think about the details wash temperatures, programme
times and optimum programme
configuration - which means you
don't have to. So if you are always
washing tablecloths and napkins
then we will make sure you have
the best programme at your
fingertips, or if your machine needs
to tackle dirty crockery then we will
have a cycle that will deliver the
results you need.

When you buy a new machine we will make sure it is set up so that you can easily access the programmes you will use the most - saving you precious time and ensuring you always get the best results.



When you buy a new machine we will make sure it is set up so that you can easily access the programmes you will use the most



Choose Miele Professional and choose service that is quite simply, second to none.

You will have access to a wide range of services including pre-sales advice, planning, economic feasibility studies, financing options through to after-sales service.

When you are running a busy laundry room or kitchen we know you cannot afford to have machines that are not working. So if things do go wrong we, or one of the Miele Professional Partners, will be with you either the same day or next working day.

If you are planning a new site we realise not every space is the same, so we offer free design consultancy with site visits to advise you on the products you need and tailored plans to help make the most of the space you have. All of our products are dispatched from the UK, so we can ensure quick delivery of models in stock - getting you the products you need, when you need them.

Product range contents

08-13

13-16 KG

PT 8337 WP

16-20 KG

20-25 KG

32-40 KG

Tumble Dryers Washer-Extractors

LITTLE GIANTS	1
PW 5062	
PW 6055 Vario	
PW 6065 Vario	
PW 5064 Mopstar 60	
8-10 KG	1
PW 6080 Vario	
PWT 6089 Vario	
PW 5105 Vario	

11-32 KG

PW 413 Mopstar 130

PW 6241

PW 6321 BARRIER WASHERS 13

PW 6243 PW 6323

20-25

Ironers

PM 1830

PM 1835

LITTLE GIANTS 16 **ROTARY** PT 5137 WP HM 16-83 **FLATWORK** PT 7136 Vario PT 7137 WP PM 1214 8-10 KG PT 7186 Vario PT 8203 WP 10-13 KG PM 1421 PM 1621 PM 1625 PM 1630 12-15 KG PM 1635 PM 1825

26-30

Dishwashers

PROFILINE PG 8130 PG 8133 SCVi XXL **PROFESSIONAL**

Marine & Offshore

We offer a full range of Marine and offshore models of washers, dryers, ironers and dishwashers. Please contact us for more information if you'd like to know more about these models.





Washer-Extractors

Miele Professional's laundry technology guarantees hygienically clean laundry.

Patented Honeycomb Drum

Ensures the gentle care of fabrics combined with first-class cleaning and drying performance.

Award winning Environmental Technology

All Miele Professional washing machines have recently been approved for inclusion on the Water Technology List for improved water efficiency.

Highest G-Force

A G-Force of up to 526 occurs during extraction, reducing drying times, energy costs and extending the life of the garment.

Large range of capacities catering for a wide market

- 5.5 to 32 kg drum volumes for washer-extractors
- Specially designed machines for washing mops and cloths
- Barrier machines for care homes and hospitals
- Marine and offshore models of washers, dryers, ironers and dishwashers

WRAS Approved

Our washing machines are compliant with machinery guidelines and certain models, or the parts within, are WRAS approved to Category 5.

Barrier Washers

Miele Professional barrier machines offer optimum physical separation between unclean and clean sides in care homes and hospitals, preventing re-contamination of laundry.

Control Panels The variety of Miele interface controls for our products are all designed to be easy to use and ensure maximum efficiency during the cleaning cycle.

Profitronic L Vario:

ll as a number of special programmes such as table linen, pillows and outerwear and reproofin eature of four short cut keys for most popular programmes on the Plus version.

11-32 KG

PW 811

PW 413

PW 814

PW 413 Mopstar 130

BARRIER WASHERS

PW 6163

PW 6243

PW 6323

PW 418

PW 818

PW 6241

PW 6321

Profitronic M:

unction selector and user navigation screen. 199 programme slots y selector or 6 short cut buttons. Freely programmable programme n. 199 programme slots.

Profitronic D:

Profitronic D controls provide programmes catering for the entire spectrum of laundry care requirements. A text display and 6 direct-access buttons facilitate ease of use and fast programme selection. The most frequently used programmes are assigned to buttons 1–6 and are accessible of a single button. Further programmes are accessed by pressing and holding but parameters such as temperature and spin speed can be selected manually before the start of each programme. Similarly, current load sizes can be entered to reduce water, energy and de consumption accordingly.

LITTLE GIANTS

PW 6055 Vario

PW 6065 Vario

PW 5064 Mopstar 60

PW 5062

8-10 KG

PW 6080 Vario

PW 5105 Vario

PWT 6089 Vario

left display to enable the user to manage their time efficiently. Wide range of standard programme

Little Giants - 5.5-6.5 KG WASHER-EXTRACTORS









8-10 KG Washer-Extractors

module slot

module slot













Available in white or stainless steel*



Special Programmes for mop head washing



module slot



Product Code	PW 5062	PW 6055 Vario	PW 6065 Vario	PW 5064 Mopstar 60	PW 6080 Vario	PWT 6089 Vario		PW 5105 Vario
						Washer - PWT 6089	Dryer - PT 7189	
Capacity (kg)	6.5	5.5	6.5	6.5	8	8	8	10
Dimensions: H/W/D (mm)	850/595/725	850/595/725	850/595/725	850/595/725	1020/700/727	1920/692/763	1920/692/763	1020/700/827
Net Weight (kg)	109	106	109	105	140	240	180	148
Heating	Electric	Electric	Electric	Electric	Electric	Electric	Electric	Electric
Controls	Profiline B Plus	Profitronic L Vario	Profitronic L Vario	Profiline MOP	Profitronic L Vario	Profitronic L Vario	Profitronic L Vario	Profitronic L Vario
Spin Speed (rpm)	1400	1400	1400	1400	1300	1300	-	1100
G Factor	526	526	526	526	520	520	-	370
Residual Moisture (%)	49	49	49	25	49	49	-	54
Drainage	Drain Pump	Drain Pump	Drain Pump or Dump Valve	Dump Valve	Drain Pump or Dump Valve	Drain Pump	-	Drain Pump or Dump Valve
Electric Requirements: 230V	•	•	•	•	•	•	•	•
400V	F	•	•	-	•	•	•	•
Other Comments	Stackable	Stackable	Stackable	Stackable	Communication	Communication	Communication	Communication











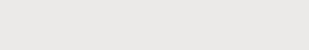
















16-32 KG Barrier Washer-Extractors









P	rod	luc	t Cc	d	е

Capacity (kg) Dimensions: H/W/D (mm) Net Weight (kg) Heating Controls Spin Speed (rpm) G Factor Residual Moisture (%) Drainage

Electric Requirements: 230V

400V

11-12	13-14
1352/799/940 (827*)	1352/799/1010 (897*)
257	266
Electric or steam	Electric
Profitronic M	Profitronic D
1150	1025
460	360
45	50
Dump Valve	Dump Valve
-	-

PW 811

Communication module slot Data shown is for the electric versions

> * Depth by removing panels and protruding parts



PW 413

Communication module slot

* Depth by removing panels

and protruding parts



13-14

266

Electric

1025

360

>25

1352/799/1010 (897*)

Profitronic D Mop

Communication module slot

* Depth by removing panels

and protruding parts

Special programmes for

mop head washing

PW 413 Mopstar 130 PW 814

14-16

324

1075



1452/924/850 (757*)

Electric or steam

Profitronic M

Dump Valve

Communication module slot

* Depth by removing panels

and protruding parts

Data shown is for the

electric versions



PW 418

1452/924/950 (857*)

18-20

Electric

Profitronic D

Dump Valve



PW 818
18-20
1452/924/950 (857*)
379
Electric or steam
Profitronic M
1075
460
45
Dump Valve
-
•

Communication module slot Communication module slot Data shown is for the electric versions * Depth by removing panels

and protruding parts * Depth by removing panels and protruding parts

W 6241
1
640/1085/1265
40
ectric, Gas or Steam
rofitronic M
100
12
3
ump Valve

Data shown is for the electric versions

PW 6321	PW 6163	PW 6243	PW 6323
32	16	24	32
1640/1085/1272	1718/1153/1070	1718/1384/1070	1718/1605/1070
648	630	820	860
Electric, Gas or Steam	Electric, Steam or Dual	Electric, Steam or Dual	Electric, Steam or Dual
Profitronic M	Profitronic M	Profitronic M	Profitronic M
1000	1025	975	975
448	400	360	360
50	48	50	47
Dump Valve	Dump Valve	Dump Valve	Dump Valve
-	-	-	-
•	•	•	•

Data shown is for the electric versions

Other Comments

Tumble Dryers

Miele Professional's laundry technology guarantees hygienically clean laundry.

Patented Honeycomb Drum

Ensures the gentle care of fabrics combined with first-class cleaning and drying performance.

Residual Moisture Control Dryers

Accurate sensors that measure moisture in the garments to reduce drying times and lower energy costs.

Award winning Environmental Technology

New and innovative Heat Pump dryers and H₂O dryers reduce energy costs by over 50%.

Highest G-Force

The exceptional product quality of Miele washing machines enables spinning with a G-Force of up to 526. This reduces the residual moisture of the garments to a minimum, thereby saving valuable energy in the subsequent drying process.

Large range of capacities catering for a wide market

A capacity range of 6.5 to 40 kg drum volumes for our dryers meets the needs of businesses large and small.

H₂O Dryers

The H₂O dryer can be put to use wherever water is heated. This can take the form of an on-site cogeneration plant, district heating, bio-mass, or alternative sources of energy where hot water is a by-product.



Little Giants - 6.5KG TUMBLE DRYERS





8-10 KG GUNPHANT 10-13 KG

PT 7186 Vario

1020/700/763

Electric, Gas

Profitronic L Vario





COMPLIANT WITH MACHINERY GUIDELINE SUBJECTION STREET STREE

PT 8301

1800/711/1089

139(EL) /145(G)

Electric or Gas

Profitronic B

Vented model

COP models available

12-15







Condenser model



Heat Pump model









8-10*

202

Electric





PT 8257 WP

1400/906/1218

10-13*

Electric

Profitronic M



PT 8303

1800/711/1089

139(EL) /145(G)

Electric or Gas Profitronic B Plus

Vented model

12-15

i ioddol oodo	
Capacity (kg)	
Dimensions: H/W/D (mm)	
Net Weight (kg)	
Heating	
Controls	
Electric Requirements: 230V	
400V	

400V	
Other Comments	

oae	P
/ (kg)	6.
(mm)	85
t (kg)	60
ating	Ele
ntrols	Pr
230V	•
400V	-

PT 5135 C	PT 5137 WP	PT 7135 C Vario	PT 7136 Vario	PT 7137 WP
6.5	6.5	6.5	6.5	6.5
850/595/710	850/595/727	850/595/710	850/595/710	850/595/727
60	77	61	58	77 (79 stainless steel)
Electric	Electric	Electric	Electric	Electric
Profiline L	Profiline L	Profitronic L Vario	Profitronic L Vario	Profitronic L Vario
•	•	•	•	•
-	-	-	•	-
Available in white Stackable	Available in white Stackable	Available in white or stainless steel Stackable	Available in white or stainless steel Stackable	Available in white or stainless s

Condenser model

•				
Availa	ble in wh	nite or st	ainless s	teel
Stack	able			
Vente	d model			

Available in white or stainless steel Stackable Heat Pump model

Vented model Available in blue or stainless steel

Heat Pump integrated

*1:25 - 1:20kg

PT 8203 WP

1800/711/1075

Profitronic B Plus

PT 8253	PT 8257*
10-13	10-13
1400/906/852	1400/906/852
149	149
Electric or Gas	Electric or Gas
Profitronic B Plus	Profitronic M
• (Gas)	• (Gas)
• (Electric)	• (Electric)
Communication	Communication

module slot Blue Vented

Communication module slot Blue (Gas only)/ Stainless Steel Vented

Heat-Pump unit dimensions (H/W/D):1370/906/433

* 1:25 - 1:20kg

*Image shown

13-16 KG **TUMBLE DRYERS**





20-25 KG



COMPLIANT WITH MACHINERY GUIDELINE SOURCES SOU

PT 8803

1640/1206/1384

Profitronic B Plus

286 (EL), 287(G), 318 (S,HW)

Electric, Gas, Steam or HW

32-40









COMPLIANT WITH MACHINERY GUIDELINE SOURCES TO KG







PT 8507

1640/1206/1018

Profitronic M

20-25



Capacity (kg) Dimensions: H/W/D (mm) Net Weight (kg) Heating Controls Electric Requirements: 230V

400V

Other Comments

PT 8333 13-16 1400/906/1035 166 (EL), 169 (G, HW) Electric, Gas or HW Profitronic B Plus • (Gas)

Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

• (Electric)

1400/906/1035 166 (EL), 169 (G, HW) Electric, Gas or HW Profitronic M • (Gas) • (Electric)

> Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

> > *Image shown

PT 8337*

13-16

(H/W/D):1370/906/433

* 1:25 - 1:20kg

PT 8337 WP

1400/906/1401

13-16*

164

Electric

Profitronic M

Heat-Pump unit dimensions

module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

Communication

PT 8403

1400/906/1164

Profitronic B Plus

192 (EL), 190 (G), 217 (S, HW)

Electric, Gas, Steam or HW

16-20

Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

•

PT 8407*

1400/906/1164

Profitronic M

192 (EL), 190 (G), 217 (S, HW)

Electric, Gas, Steam or HW

16-20

*Image shown

PT 8503
20-25
1640/1206/1018
239 (EL), 240 (G), 265 (S, HW)
Electric, Gas, Steam or HW
Profitronic B Plus
•

HW (Hot Water) version for H₂O model

Communication module slot HW (Hot Water) version for H₂O model

239 (EL), 240 (G), 265 (S, HW)

Electric, Gas, Steam or HW

Communication module slot HW (Hot Water) version for H₂O model Communication module slot HW (Hot Water) version for H₂O model

*Image shown

PT 8807*

1640/1206/1384

Profitronic M

287 (EL,G), 318 (S,HW)

Electric, Gas, Steam or HW

32-40

Commercial Ironers

Smooth, crease-free finish

Optimum laundry finish

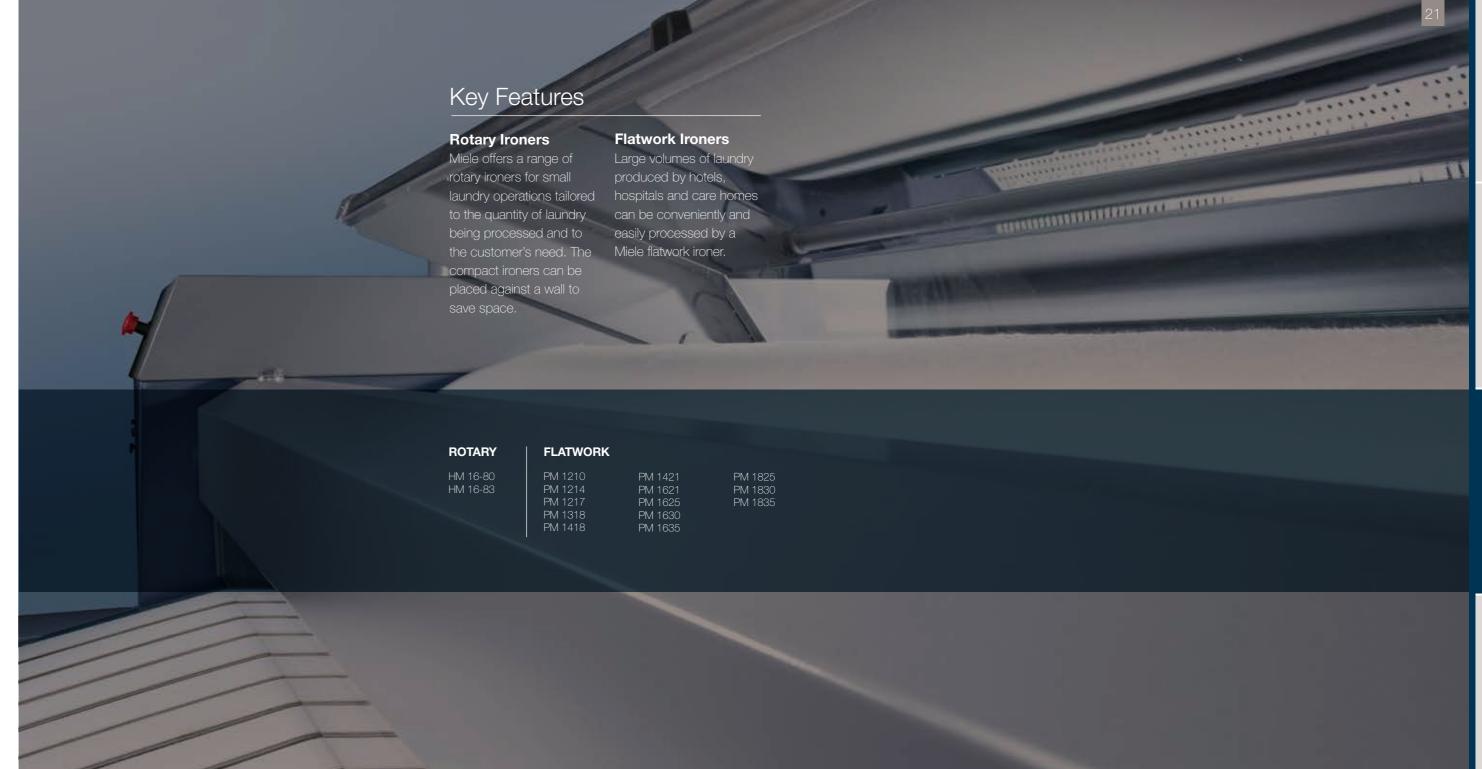
Miele rotary ironers are just the machines for a perfect finish on workwear and table linen: simple, fast and economical. In hotels and restaurants, perfectly laundered textiles help keep up appearances. Alongside guaranteeing a perfect finish, rotary ironers are above all simple and safe to use. Roller speed is infinitely selected temperatures and roller speeds are all selectable using a rotary selector. Roller rotation can be stopped at any time by pressing the footswitch. The ARAMID cloth and the aluminium trough ensure efficient results.

The patented automatic finger guard stops the roller in its tracks and retracts the heater plate in the event that anything enters the gap between the roller and the trough. During power failures, the heater plate can be released easily to remove trapped items.

High Performance

Our high-performance flatwork ironers are able to process more than 200 kg of laundry per hour, equating to more than a tonne of laundry per day. These large ironers can be controlled and monitored from their central display, making them safe and easy to use. Contact pressure, and can be saved with password protected user levels. The display also shows cleaning and waxing reminders when due.

Model designations PM 16 and PM 18 are available with electric, gas and steam heating and the touch display shows all the machine parameters at a single glance, allowing the ironer to adapt fast to everyday working conditions.



Rotary Ironers

Flatwork Ironers





Steam Facility

Return Feed











Return feed (new machines, electric model only)



Return feed (new machines, electric model only)

Product Code	HM 16-80	HM 16-83	PM 1210	PM 1214	PM 1217	PM 1318
Roller diameter (mm)	160	160	210	210	250	300
Roller width (mm)	830	830	1000	1400	1660	1750
Heater plate	Electric	Electric	Electric	Electric	Electric	Electric or Gas
Throughput according to DIN 11902 (kg/h):						
Residual moisture 15%			30			
Residual moisture 20%	13	15				
Residual moisture 25%				33	60	75(EL)/53.7 (G)
Electric Requirements: 230V	•	•	•	-	-	-
400V	-	-	•	•	•	•
External dimensions H/W/D (mm)	959/985/380	960/1050/380	1032/1579/476	1032/1979/650	1110/2238/650	1318/2576/1150
Other Comments	Folding frame	Return Feed	Return Feed	Return Feed	Return Feed and Through Feed	Through feed (option of return feed module for existing machines)

PM 1318	PM 1418
300	365
1750	1750
Electric or Gas	Electric or Gas
75(EL)/53.7 (G)	90
-	•
•	
1318/2576/1150	1318/2576/1150
Through feed (option of return feed module for existing machines)	Through feed (option of return feed module for existing machines)

IRONERS



Flatwork Ironers









Prod	luct	Cod	е

Roller diameter (mm)

Roller width (mm)

Heater plate

Throughput according to DIN 11902 (kg/h):

Residual moisture 25%
Electric Requirements: 230V

400V

External dimensions H/W/D (mm)

Other Comments

PM 1421	PM 1621	PM 1625	PM 1630	PM 1635	PM 1825	PM 1830	PM 1835
365	585	585	585	585	790	790	790
2040	2100	2500	3000	3500	2500	3000	3500
Electric or Gas	Electric or Gas	Electric, Gas or Steam	Electric, Gas or Steam	Electric, Gas or Steam	Electric, Gas, Steam	Electric, Gas or Steam	Gas or Steam
96(EL)/70 (G)	115 (E/G)	130(EL,G)/135(S)	145(EL,G)/165(S)	160(EL,G)/190(S)	165 (EL,G,S)	200 (EL,G,S)	235 (G/S)
-	-	-	-	-	-	-	-
•	•	•	•	•	•	•	•
1318/2866/1150	1970/3290/1840	1970/3690/1840	1970/4190/1840	1970/4690/1840	1970/3690/2044	1970/4190/2044	1970/4690/2044

Through feed (option of return feed module for existing machines)
Return feed (new machines, electric model only)

Dishwashers

Miele Professional's range of commercial dishwashers meet the needs of the most stringent commercial and care environments

Efficient

Extremely short programme cycles capable of completing full freshwater wash cycles in as little as 5 minutes.

Environmentally friendly

Intelligent programmes can be customised to optimise energy and water consumption

High performance

Miele's unique freshwater system operates with fresh water in every cleaning cycle achieving high hygienic standards and low energy usage. Hygienic cleanliness is achieved with high rinse temperatures in excess of 80 degrees.

Dependable

All machines are compliant with machinery guidelines and the freshwater dishwashers are WRAS approved for reassurance.

Recommended

Our dishwashers are recommended by Riedel as the perfect machines to wash their delicate glassware.

Detergents

We offer a range of dishwashing detergents, ProCare Shine. Contact us for a sample pack.



Profiline:

dishwashers have

short cycle times,

performance and

for use in office

making them perfect

showrooms and ever

Key Features

Professional:

SPEED

The **PG 8055 SPEED** and PG 8056 SPEEDPlus

are the fastest commercial dishwashers using the fresh water circulation system and are ideal for hotels, restaurants, clubs and schools. With its shortest wash cycle of just the fresh water circulation 5 minutes it can wash up to system are unique to Miele 456 plates an hour.

BRILLIANT

The PG 8058 BRILLIANT

need to polish glassware a RO water system. This feature combined with Professional.

HYGIENE

PG 8059 HYGIENE

its uncompromisina exception making hospitals, nursing homes and nursery

Tank:



UNIVERSAL

UNIVERSALcompact

Miele Professional Tank system dishwashers have fast cycle times with a maximum theoretical throughput of up to 3234 glasses or 1296 plates per hour, making them perfect for the demands placed on hotels, restaurants, pubs and bars.

PROFILINE

PG 8130 PG 8130 U PG 8130 i PG 8132 SCi XXL PG 8133 SCVi

PROFESSIONAL

PG 8055 - Speed PG 8056 - Speed Plus PG 8058 - Brilliant

PG 8059 - Hygiene

TANK

PG 8164 - BrilliantCompact PG 8165 - UniversalCompact

PG 8166 - Universal PG 8172 - Performance

ProfiLine Dishwashers



Professional Dishwashers









PG 8130 U

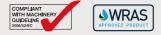
805/598/570

Built under dishwasher

(without laminate lid)

Freshwater system

Auto Open













BRILLIANT





-	(1)	-	-	

PG 8130

845/598/600

Freestanding unit

Freshwater system

82°C

Auto Open



PG 8130 i

805/598/570

Integrated dishwasher

Freshwater system

Auto Open



PG 8132 SCi XXL

Integrated dishwasher

Freshwater system

82°C

Auto Open

845/598/570



PG 8133 SCVi XXL	PG 8055	PG 8056	PG 8058	PG 8059
845/598/570	835/600/600	835/600/600	835/600/600	835/600/600
56	63	63	63	63
Fully integrated	Freestanding unit	Freestanding unit or built under (PG 8056U)	Freestanding unit	Freestanding unit
Freshwater system	Freshwater system	Freshwater system	Freshwater system	Freshwater system
17	9	6 at 55°C	6 at 55°C	6 at 85°C
14	200	380	380	380
8	9	11	11	11
82°C	70°C	70°C	85°C	85°C
Auto Open	Easy Open	Easy Open	Auto Open	Auto Open

Product Code

DISHWASHERS

Dimensions: H/W/D (mm) Net Weight (kg)

Dishwashing system	
Shortest programme cycle (mins from*)	
Plate capacity (plates/h)	
Dishwashing programmes	
Final rinse temperature	
Door lock	

DISHWASHERS



Product Code

Dimensions: H/W/D (mm) Dishwashing system Shortest programme cycle (secs) Capacity /hr Baskets/hr

Dishwashing programmes

Tank Dishwashers

BRILLIANTcompact









UNIVERSALcompact





PERFORMANCE

			•
PG 8164	PG 8165	PG 8166	PG 8172
725(760)/460/617	725(760)/600/617	820(855)/600/617	1515 (1995) /635/750
Freestanding/built under	Freestanding/built under	Freestanding/built under	Freestanding/Throughfeed
Tank system	Tank system	Tank system	Tank system
45	55	55	50
1600 glasses or 600 plates	3234 glasses or 882 plates	1188 plates	1296 plates
80	66	66	72
3 + 4 additional programmes	3 + 4 additional programmes	3 + 4 additional programmes	3 + additional programmes

_ Miele History & Innovation

Innovation has been at the heart of Miele's success for over 100 years

From the first fully automatic washing machine to the latest energy and water saving technology, we lead the way. When you buy a Miele machine you benefit from innovative, intelligent solutions that deliver reliable results.

Our drive to innovate is independently recognized too we've won awards for everything from design through to the way we apply technology. When we design a new machine we think about how we can make it better - the details we can change to improve performance, increase efficiency and deliver the best results.

Innovation doesn't end with our products either - we're always looking at ways to improve the service we give to our customers, listening to you and being responsive to ensure that we're delivering the products you need.





Sustainable, cost effective performance

Because you don't want to worry about the impact of rising energy prices, we have developed all of our products to lead the market for energy and water efficiency. At the heart of all our product design is sustainable, cost-effective performance that achieves optimum results.

Our machines last longer too, so you will replace them less often, minimising environmental impact and disposal costs. When a product does come to the end of its life, most of it is easily recyclable - so from start to finish we are ensuring maximum sustainability.

Our machines offer many characteristics which significantly contribute to sustainability: low consumption (of energy, water and chemical substances), a high proportion of recyclable materials and secondary raw materials and environmentally friendly procedures.

In addition, all European company locations are certified to ISO 9001, ISO14001, OHSAS 18001 and SA 8000 standards.

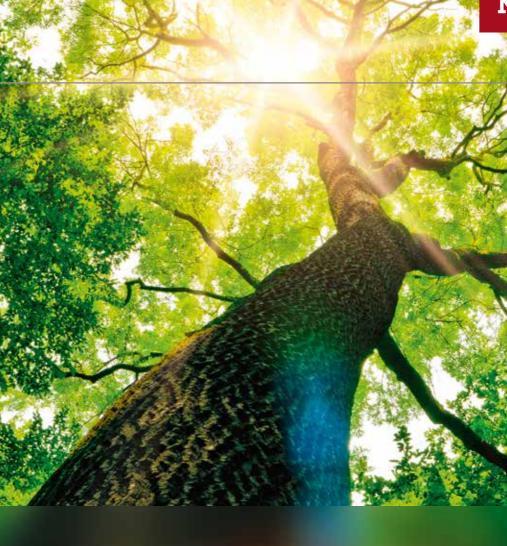
2,860,000

kWh energy saving per year a

2004

Miele has been a member of the UN Global Comparan initiative promoting sustainability in businesses since 2004

Our machines last longer, so you will replace them less often, minimising environmental impact and disposal costs.



Miele's stated aim is to develop efficient and durable products with the smallest ecological footprint possible, from production to use and disposal.

Product development

- Compliance with legislation and directives (e.g. EcoDesign requirements for ErPs)
- Integrated product policy
- Consideration of stakeholder requirements
- Selection of material with an aim to use secondary raw materials and achieve a high recyclability and, as a consequence, great resource efficiency

Production

- Environment and energy management
- Use of best available techniques
- Avoidance of critical substances

Transport and logistics

- Short transport routes
- Transport bundling
- Efficient utilisation of freight space
- Use of low-emission transport

Usage phase

- Low consumption levels
- Long product life
- Qualified maintenance and repair service

Disposal

- Legal compliance (WEEE, RoHS)
- Commitment to optimising recycling processes/increasing recycling quota

Miele's global reputation for reliability is no accident.

All our products undergo meticulous testing to simulate over ten years of continuous and rigorous use.

At Miele we are renowned for the build quality of our range and we rigorously endurance test all of our products during their development. When we say rigorously we really do mean it, for example our laundry products are tested to run for up to 30,000 hours - that is a lot of clean sheets, towels or mop heads.

Every product we manufacture goes through an endof-line test too, before passing quality control; we pay attention to the details so that you don't have to.

We are committed to our products, response times, deliveries and installs being correct first time. All of this means machines that deliver outstanding reliability, long product lifecycles and low running costs. An investment in Miele results in long-term cost savings and peace of mind.

Miele Professional. Immer Besser

Miele Quality Pledges



Our washing machines are tested to

30,000 cycles

that's the equivalent of 8 cycles a day, 7 days a week for over 10 years



The doors on our **dishwashers** are opened and closed

00,000 times



The on/off switch on our washing machines and tumble dryers is tested to operate

100,000 times



The doors on our washing machines are opened, closed, locked and unlocked

60,000 times



Our **tumble dryers** are tested to

40,000 cvcles



The detergent dispenser flap on our **washing machines** is opened and closed

30,000 times



All our PM range ironers are tested to operate for up to

20,000 hours



Our **dishwashers** are tested to

12,000 cycles



The fluff flap on our **tumble dryers** is opened and closed

10,000 times



All our **tumble dryers'** central bearing and support rollers operate for more than

20,000 hours

Miele

Miele

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