

Case Study

Old Church House Inn, Devon

Old Church House Inn upgrades laundry facilities with Miele Professional.

Old Church House is a 13th Century Inn located in a classic Devon village, Torbryan, near Newton Abbott. The Inn boasts a number of unique features including England's oldest bread oven, panelling retrieved from a ship of the Spanish Armada and three large log fires. Now run by Amanda Mitchell, the Inn has recently undergone an upgrade to further improve customers' stays in this idyllic countryside house.

Before the decision was made to invest in Miele Professional machines, the Inn was outsourcing its linen to a commercial laundry

the right machines to suit the varying needs of the Inn. After a site visit, Wood recommended that Amanda invest in a **PW 6080 washing machine** and **PT 7186 dryer**, alongside a **PM 1210 rotary iron** to provide the perfect finish.

Speaking about the installation process, Amanda said: "We were very pleased with the service we received from C. R. Wood as they helped guide us to making the right choices and conducted a seamless installation. They even provided some machines on loan to ensure they were exactly what we needed."

"The service was personal and tailored to our exact needs and it was such a reassurance to have the new machines installed professionally."

Amanda | Owner of Old Church House

company. When the change of ownership came into effect, Amanda decided to bring the laundry in-house, in order to regain quality control and save on long-term costs.

The Old Church House produces a mixture of laundry of varying sizes and materials, including duvets, quilts, pillowcases and towels. The new owners wanted to use speciality linen bedding and towels to help support the boutique feel of the Inn, and didn't have capacity to do this with the old machines. Due to this, Amanda wanted to invest in quality equipment that would make the whole process as straight forward as possible.

Amanda sought the advice of her local dealer, C. R. Wood, who were able to recommend

When asked what difference the Miele Professional machines have made to her business, Amanda said:

"The main difference we've noticed with Miele Professional is the whole experience. The service was personal and tailored to our exact needs and it was such a reassurance to have the new machines installed professionally. The products we have are in constant use but are reliable, effective and easy for all members of staff to use, so it is one less worry every day! We would definitely recommend investing in Miele Professional machines to similar businesses."

Products installed:



PW 6080
Washing Machine



PT 7186
Tumble Dryer



PM 1210
Ironer



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