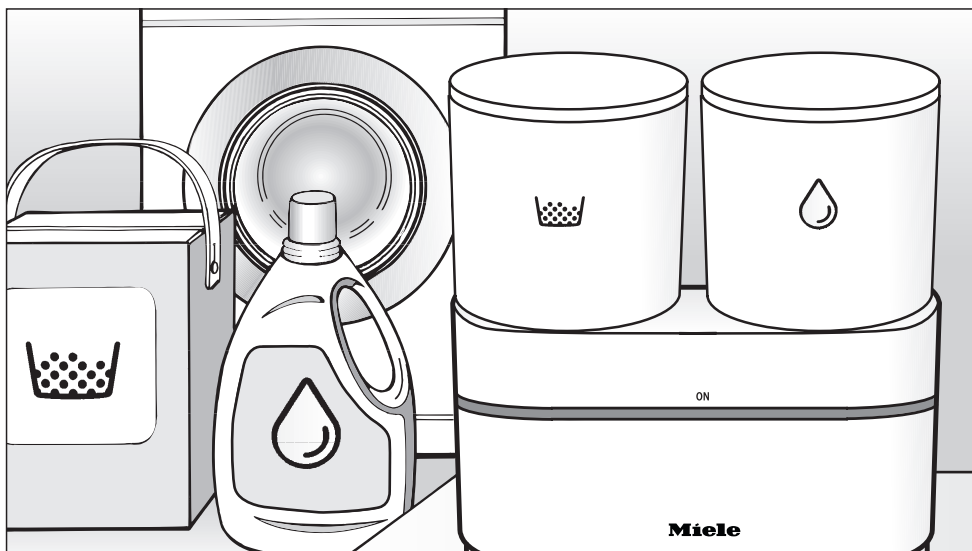


Operating instructions



Automatic detergent dispensing unit AWD 10

en - GB

To avoid the risk of accidents or damage to the appliance, it is **essential** to read these instructions before it is installed and used for the first time.

M.-Nr. 07 940 510

Contents

Caring for the environment 3

Warning and Safety instructions 4

General view 6

Front view 6

Rear view 6

Components supplied 6

Installation and connection 7

Positioning the detergent dispensing unit 7

Positioning guide 8

Connecting the hoses 9

 Connecting the hoses to the washing machine 9

 Connecting the hoses to the dispensing unit 9

Attaching the plug connector 10

Before using for the first time 11

Adding detergent 11

Preparing the washing machine 11

Cleaning and care 12

Cleaning the liquid detergent container  12

Cleaning the powder detergent container  14

 Cleaning the dosing cog 14

 Cleaning the container and agitator 15

Problem solving guide 17

No detergent or only a little detergent is dispensed. 17

An unsatisfactory wash result 18

General problems 19

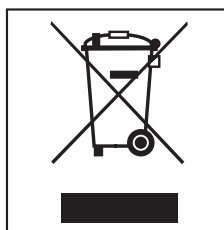
Disposal of the packing materials

The transport and protective packing has been selected from materials which are environmentally friendly for disposal and should be recycled.

Ensure that any plastic wrappings, bags etc. are disposed of safely and kept out of the reach of babies and young children. Danger of suffocation.

Disposing of your old appliance

Electrical and electronic appliances often contain materials which, if handled or disposed of incorrectly could be potentially hazardous to human health and to the environment. They are, however, essential for the correct functioning of your appliance. Please do not therefore dispose of it with your household waste.



Please dispose of it at your local community waste collection / recycling centre, or contact your dealer for advice. Ensure that it presents no danger to children while being stored for disposal.

Warning and Safety instructions

This detergent dispensing unit conforms to current safety requirements. Inappropriate use can, however, lead to personal injury and damage to property.

To avoid the risk of accidents and damage to the unit, please read these instructions carefully before using it for the first time. They contain important information on its safety, use and maintenance.

Keep these instructions in a safe place and ensure that new users are familiar with the content. Pass them on to any future owner.

Correct application

► The detergent dispensing unit may only be used with a suitable Miele washing machine. Only use the unit to dispense detergent designed for domestic use and for washing fabrics. Any other applications could be dangerous. Miele cannot be held liable for damage resulting from incorrect or improper use or operation.

► This detergent dispensing unit is not intended for use by people with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they are supervised whilst using it or have been shown how to use it correctly by a person responsible for their safety.

Safety with children

► Keep children away from the detergent dispensing unit at all times. It is not a toy! To avoid the risk of injury, do not allow children to play with it.

► Older children may only use the detergent dispensing unit when its operation has been clearly explained to them and they are able to use it safely, recognising the dangers of misuse.

Technical safety

► Before setting up the detergent dispensing unit, check it for any externally visible damage. Do not install or use a damaged unit.

► Faulty components must only be replaced by genuine Miele original spare parts. Only when these parts are fitted can the safety standards of the appliance be guaranteed.

Warning and Safety instructions

► Unauthorised repairs could result in unforeseen dangers for the user, for which Miele cannot accept liability. Repairs should only be undertaken by a Miele approved service technician, otherwise any subsequent damage will not be covered by the guarantee.

► If the electrical connection cable is faulty it must only be replaced by a Miele approved service technician to protect the user from danger.

► In the event of a fault or for cleaning purposes, the detergent dispenser unit is only completely isolated from the electricity supply when:

- the connection cable with plug connector has been disconnected from the rear of the washing machine.

► The Miele "Water protection system" protects from water damage provided the following conditions have been met:

- the washing machine is correctly plumbed in and connected to the electricity supply.

► Do not make any alterations to the detergent dispensing unit, unless authorised to do so by Miele.

Correct use

► Do not install the detergent dispensing unit in a room where there is a risk of frost occurring. Frozen hoses can tear or burst.

► If detergent comes into contact with the eyes, rinse them thoroughly with lukewarm water immediately. If swallowed, seek medical assistance immediately and retain the packaging or label for reference. Those with skin problems or sensitive skin should avoid their skin coming into contact with detergent.

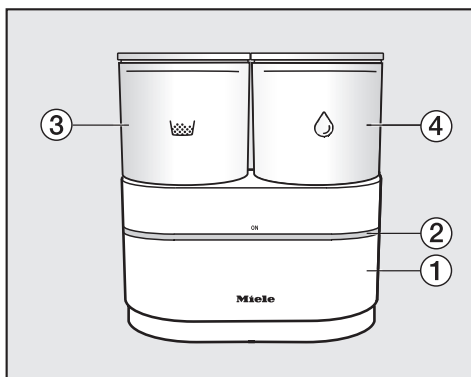
Accessories

► Accessory parts may only be fitted when expressly approved by Miele. If other parts are used, guarantee, performance and product liability claims will be invalidated.

Miele cannot be held liable for damage caused by non-compliance with these Warning and Safety instructions.

General view

Front view



① Base

② Indicator lights

Left: Powder detergent dispensing is activated

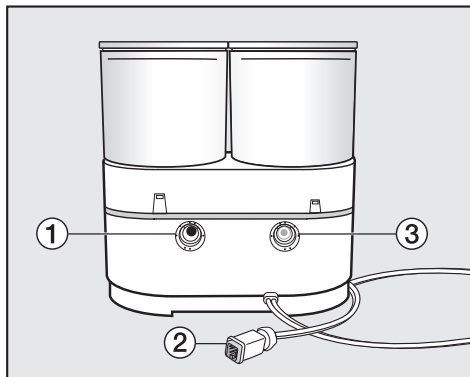
Middle: In-operation indicator

Right: Liquid detergent dispensing is activated

③ Powder detergent container

④ Liquid detergent container

Rear view



① Suds solution drainage connection (detergent dissolved in water)

② Connection cable with plug connector (socket for the plug connector is located at the rear of the washing machine)

③ Water inlet connection

Components supplied

The following are supplied:

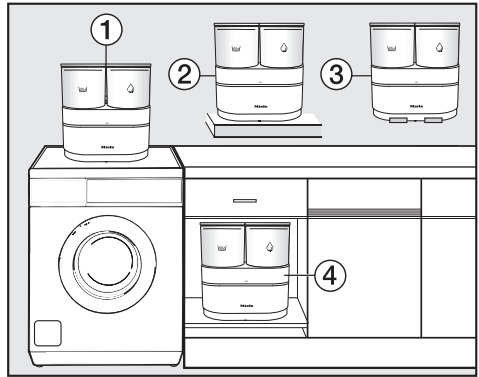
- Dispensing unit base
- Container for powder detergent
- Container for liquid detergent
- Two hoses for intake and drainage
- Positioning guide
- Bag containing screws (6 screws for securing the hoses and 2 screws for securing the positioning guide)

Positioning the detergent dispensing unit

 For safety reasons the dispensing unit must not be positioned above sockets, switches, lights and other electrical appliances.

The unit must be easily accessible for refilling.

It can be located in a variety of positions.



- ① On the lid of the washing machine
- ② Beside the washing machine, e.g. on a shelf
- ③ Fixed to the wall with a wall bracket (optional accessory)
- ④ In a unit next to the washing machine

Installation and connection

Positioning guide

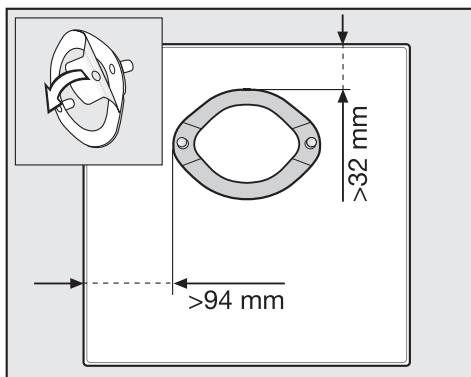
The positioning guide is used to position the detergent dispensing unit securely on the lid of the washing machine. It prevents the unit from moving about during spinning.

 The positioning guide must be screwed in place if the washing machine is installed on a plinth or on a surface which is prone to vibration, e.g. wooden floorboards.

Securing the positioning guide

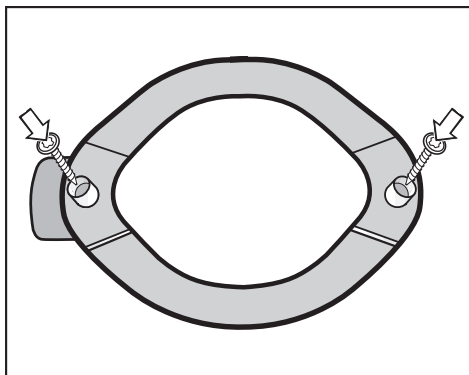
– To stick it in place

The positioning guide has an adhesive surface.



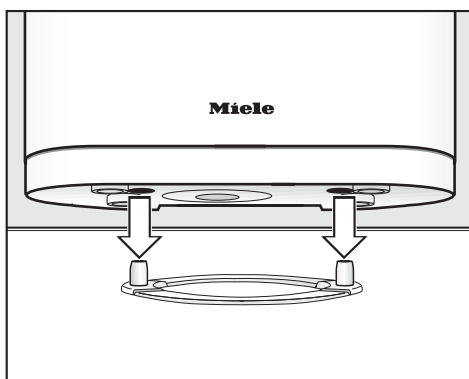
- Observe the dimensions given in the illustration below before you attach the guide to ensure that the dispensing unit cannot protrude over the washing machine lid.
- Remove the backing strip from the guide and stick the guide on the washing machine lid.

– To screw the guide in place



- After sticking the positioning guide in place, use the screws supplied to secure it.

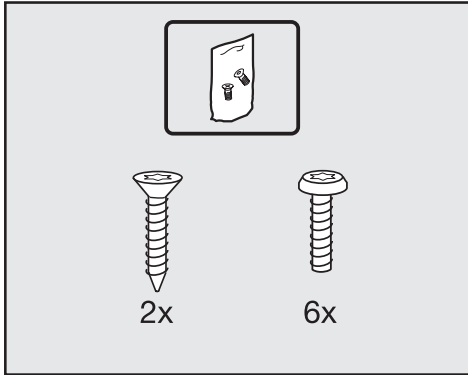
 **Only use the screws supplied** to secure it to the washing machine lid. Using different screws could damage the washing machine.



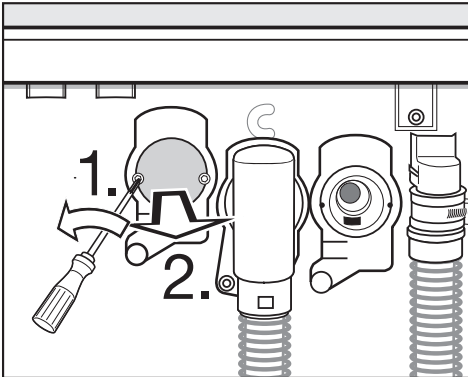
- Place the base of the dispensing unit on the positioning guide.

Connecting the hoses

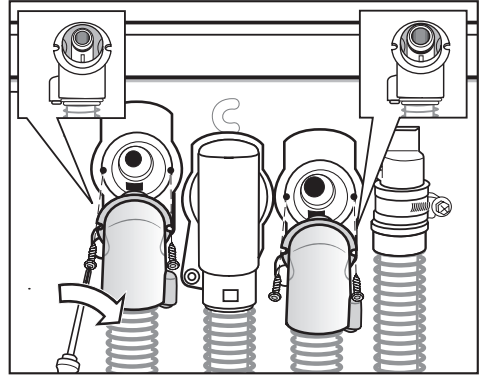
Connecting the hoses to the washing machine



- Take the 6 screws out of the bag.



- Unscrew the cover cap on the rear of the washing machine.
- Keep both screws as you will need these to secure the hoses.

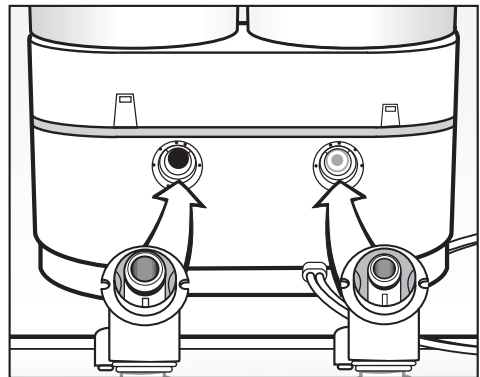


- Note the diameter at the end of the hoses, to ensure you insert the correct hose to the washing machine.

Tip to make fitting easier: Moisten the hose seals with water or suds solution beforehand.

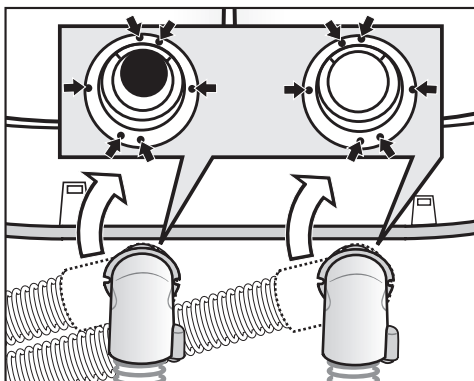
- Press each hose using some force into its appropriate opening and secure with the screws supplied.

Connecting the hoses to the dispensing unit



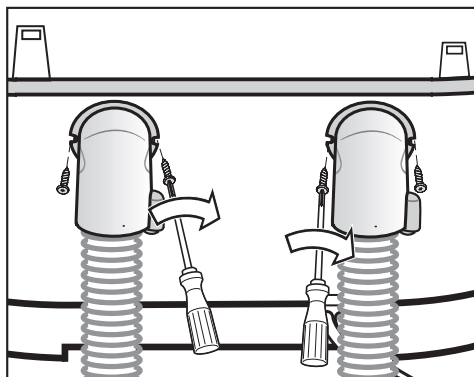
- Note the diameter at the end of the hoses, to ensure you insert the correct hose to the dispensing unit.

Installation and connection



The hoses can be connected at an angle to suit the installation.

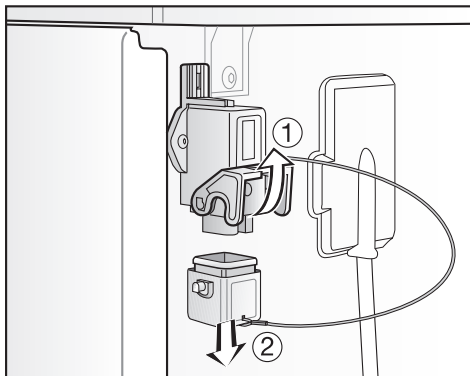
Tip to make fitting easier: Moisten the hose seals with water or suds solution beforehand.



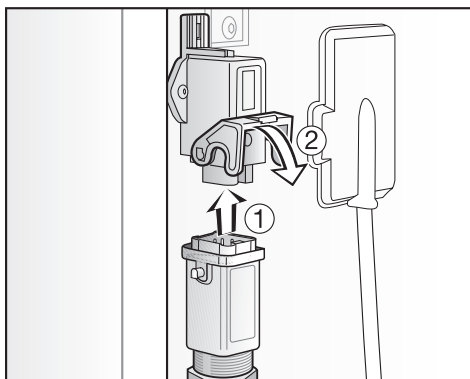
- Press each hose using some force into its appropriate opening and secure to the dispensing unit with the screws supplied.

Attaching the plug connector

The connection socket for the plug connector is located at the rear of the washing machine.



- Lift up the retainer and pull the cap off the connection socket.



- Plug in the connector and close the retainer to secure it in place.

⚠ If the plug connector is removed, it must be replaced with the cap. Make sure the cap is secured by the retainer.

Before using for the first time

Adding detergent

 Make sure that you fill each container with the correct type of detergent.

= **Liquid detergent**

- Open the lid of the container.
- Fill the container with liquid detergent up to the maximum level mark.

Tip:

Place the liquid detergent bottle upside down over the liquid detergent container so that all the liquid detergent can empty into the container.

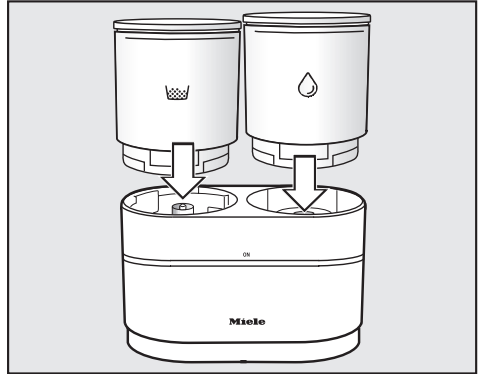
- Close the lid to prevent the liquid detergent drying out and to prevent any foreign objects getting into the container.

The container has a valve in the bottom which opens automatically when it is placed on its base.

= **Powder detergent**

- Open the lid of the container.
- Add powder detergent to the container up to the maximum level mark.

Close the lid so that the powder detergent does not become lumpy and to prevent any foreign objects getting into the container.



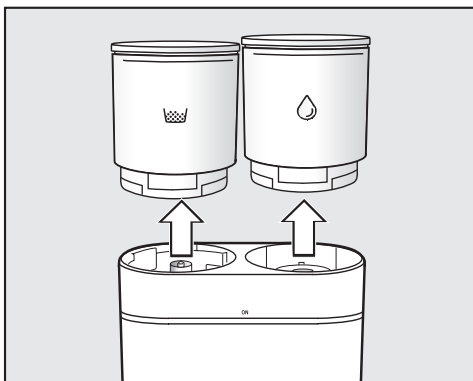
- Place the containers on the base. Push the liquid detergent container  down to open the valve in the base.

Preparing the washing machine

Please refer to the "Automatic detergent dispensing" section in the washing machine operating instructions for instructions on how to programme the washing machine for automatic detergent dispensing.

Cleaning and care

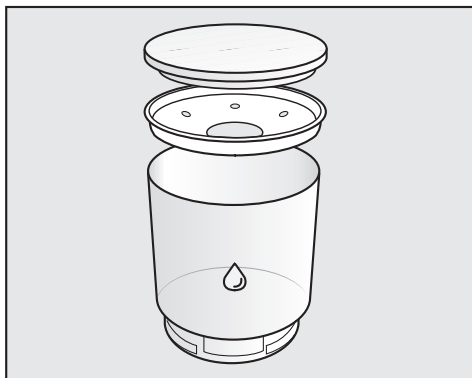
 Do not use solvents, abrasive cleaners, glass cleaners or multi-purpose cleaning agents. These might damage plastic surfaces and other components because of the chemicals they contain.



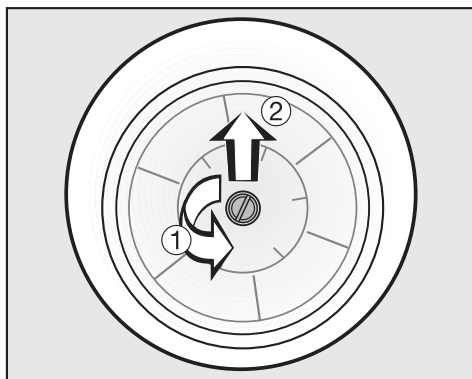
- Remove the container from its base for cleaning.
- Clean the base with a damp cloth.

Cleaning the liquid detergent container

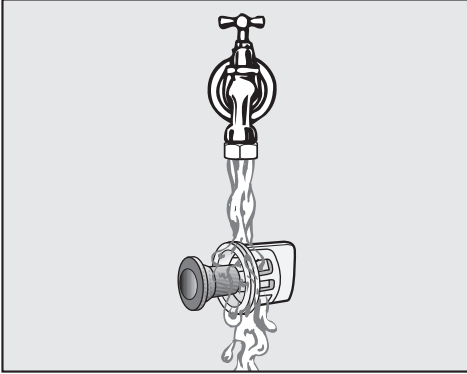
Clean the container every six months or each time you change brand of liquid detergent.



- Remove both lids.



- Turn the valve in the base of the container and remove it.



- Rinse the valve under hot, running water.
- Rinse the container with hot water to remove any detergent residues.
- Clean the container with a mild non-abrasive cleaning agent or soap and water using a well wrung-out cloth. Dry with a soft cloth.
- Replace the valve in the container and secure it.

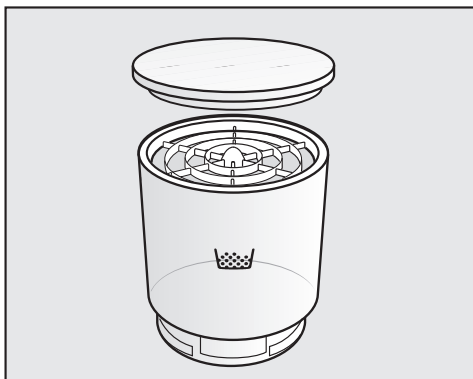
Cleaning and care

Cleaning the powder detergent container

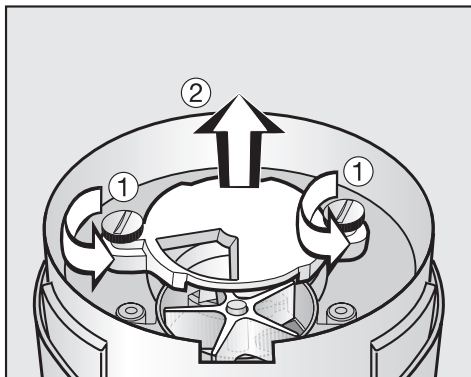
Cleaning the dosing cog

If left standing for a long time, powder detergent can clump together in the dosing cog. Check the cog regularly and clean it once a month.

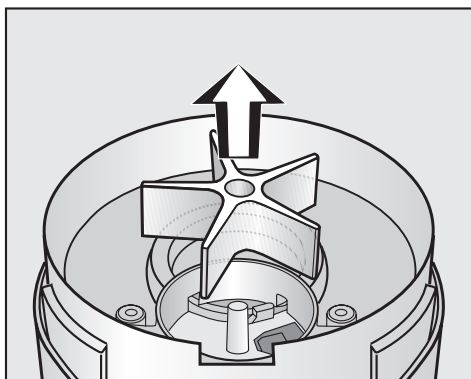
- Remove the lid.



- Pour any remaining powder detergent into another container to keep it for future use.
- Turn the container over.



- Use a screwdriver to undo the two screws in the lid of the detergent compartment and lift off the lid.



- Remove the cog and clean it with hot water.
- Dry it with a soft cloth.

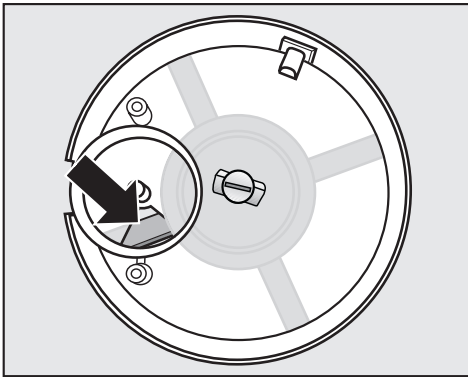
The cog must be dry to prevent the powder detergent clumping together.

- Replace the cog by carrying out the above procedure in the reverse order.
- Tighten the screws.

Cleaning the container and agitator

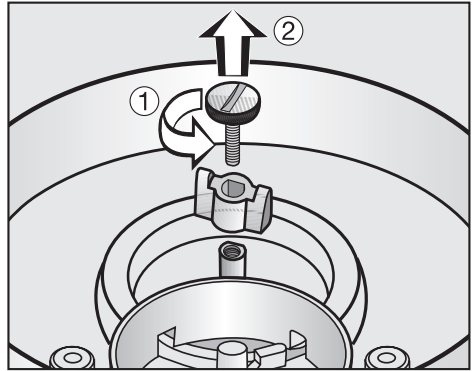
Clean the container and agitator every six months.

- Remove the lid.
- Pour any remaining powder detergent into another container to keep it for future use.
- Remove the dosing cog as described on the previous page.

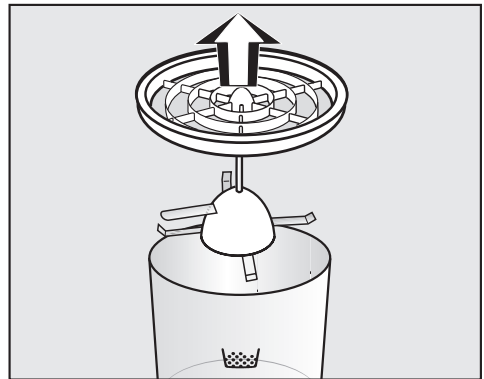


- Before unscrewing the coupling, make sure that the agitator is visible in the detergent compartment. Otherwise it will not be possible to remove the agitator later on.

- If necessary, use the coupling to turn the agitator a bit further.



- Use a screwdriver to unscrew the screw from the coupling and then remove the coupling from the agitator.
- Turn the container over.



- Remove the agitator.

Cleaning and care

- Rinse the container with hot water to remove any detergent residues.

 Danger of injury. Do not use force or sharp utensils to remove hardened detergent residues from the agitator.

- Soak the agitator in hot water to soften hardened residues.
- Clean the dosing cog and lid with hot water.
- Dry the container, agitator, dosing cog and lid with a soft cloth.

The container, agitator, dosing cog and lid must be dry to prevent the powder detergent clumping together.

- Reassemble the container by carrying out the above procedure in reverse order.
- Tighten the screws.

No detergent or only a little detergent is dispensed.

Problem	Possible cause	Remedy
The in-operation light does not light up after the washing machine has been switched on.	The detergent dispensing unit plug connector is not connected to the washing machine.	Check the connection at the rear of the washing machine.
No detergent has been dispensed.	The container selected is empty.	Refill with detergent.
	Automatic dispensing has not been activated.	Select automatic dispensing for the next wash programme.
No powder detergent has been dispensed.	The dosing cog has become clogged with detergent.	Clean the container as described in "Cleaning and care".
	The container is clogged or the dosing cog has not been fitted.	
	The container is too full.	Make sure you only fill the container up to the maximum level mark.
No liquid detergent has been dispensed.	Check whether the vent in the lid of the container has become clogged.	Clean the container as described in "Cleaning and care".
	The liquid detergent has dried out.	Clean the container, refill it with liquid detergent and close the lid securely.

Problem solving guide

Not enough detergent was dispensed.	The dosage level has been set too low.	– Increase the dosage level and select a higher degree of soiling setting, if necessary. – How to set the dosage level is described in the "Automatic detergent dispensing" section of the operating instructions.
--	--	---

If none of the above is the case, call the Service Department.

An unsatisfactory wash result

Problem	Possible cause	Remedy
Liquid detergent does not give the required result.	Liquid detergents usually contain no bleaching agents. They do not remove fruit, coffee and tea stains.	– Select the powder detergent container instead of the liquid detergent container or – Add stain removers to the laundry in the drum.
Grey, greasy particles cling to washed laundry.	Insufficient amounts of detergent were used to break down the particles of grease in heavily soiled laundry.	– Select the highest degree of soiling setting for the type of laundry being washed and use liquid detergent. – Before washing the next load run a Cottons 95°C programme with powder detergent but without a load.

Problem solving guide

White residues which look like powder detergent are seen on dark textiles after washing.	The powder detergent contained compounds (zeolites) to aid water softening which are not soluble in water. They have ended up on the laundry.	– Try and brush off the residues with a soft brush once the laundry is dry. – Wash dark textiles using a detergent which contains no zeolites. Liquid detergents usually contain no zeolites. – Use the <i>Dark garments</i> for dark coloured laundry.
General problems		
There are dark specks in the liquid detergent.	Mould has developed in the detergent.	– Pour the liquid detergent out of the container and then clean the container thoroughly. – Make sure you replace the lid of the liquid detergent container to avoid mould developing again.

United Kingdom

Miele Co. Ltd.

Fairacres, Marcham Road

Abingdon, Oxon, OX14 1TW

Tel: 0845 365 0555

Fax: 0845 365 0777

Customer Contact Centre Tel: 0845 365 6600

E-mail: info@miele.co.uk

Internet: www.miele.co.uk

Australia

Miele Australia Pty. Ltd.

ABN 96 005 635 398

1 Gilbert Park Drive, Knoxfield, VIC 3180

Tel: (03) 9764 7130, Fax: (03) 9764 7149

Internet: www.miele.com.au

China

Miele (Shanghai) Trading Ltd.

1-3 Floor, No. 82 Shi Men Yi Road

Jing' an District

200040 Shanghai, PRC

Tel: +86 21 6157 3500

Fax: +86 21 6157 3511

E-mail: mieleshanghai@cn.miele.com

Internet: www.miele.cn

Miele (Hong Kong) Limited

41/F - 4101, Manhattan Place

23 Wang Tai Road

Kowloon Bay

Hong Kong

Tel: (852) 2610 1331

Fax: (852) 2610 1013

Email: mielehk@miele.com.hk

India

Miele India Pvt. Ltd.

Ground Floor, Copia Corporate Suites

Plot No. 9, Jasola

New Delhi - 110025

Tel: 011-46 900 000, Fax: 011-46 900 001

E-mail: customercare@miele.in

Internet: www.miele.in

Manufacturer: Germany - Miele & Cie. KG

Carl-Miele-Straße 29, 33332 Gütersloh



Ireland

Miele Ireland Ltd.

2024 Bianconi Avenue

Citywest Business Campus, Dublin 24

Tel: (01) 461 07 10, Fax: (01) 461 07 97

E-Mail: info@miele.ie, Internet: www.miele.ie

New Zealand

Miele New Zealand Limited

Unit L, 10-20 Sylvia Park Road

Mt. Wellington, 1060, Auckland, NZ

Internet: www.miele.co.nz

Singapore

Miele Southeast Asia

Miele Pte. Ltd.

163 Penang Road

04 - 02/03 Winsland House II

Singapore 238463

Tel: +65 6735 1191, Fax: +65 6735 1161

E-Mail: infosea@miele.com.sg

Internet: www.miele.sg

South Africa

Miele (Pty) Ltd

63 Peter Place, Bryanston 2194

P.O. Box 69434, Bryanston 2021

Tel: +27 (0) 11 548-1900

Fax: +27 (0) 11 548-1935

E-mail: info@miele.co.za

Internet: www.miele.co.za

United Arab Emirates

Miele Appliances Ltd.

P.O. Box 11 47 82

Gold & Diamond Park

Sheikh Zayed Road

Building 6 / Offices Nos. 6-214 to 6-220

Dubai

Tel: +971-4-341 84 44

Fax: +971-4-341 88 52

E-Mail: info@miele.ae

Internet: www.miele.ae